



Announcement

Important Provider Notice: Provider Portal and Third-Party Administrator (TPA) Change

Effective January 1, 2026

On January 1, 2026, Longevity Health will switch to Infinite as our new third-party administrator. With this, a new provider portal is being launched, and the current portal located at <https://lhpprovider.prod.healthaxis.net/> will become inactive for Longevity Health business.

The new portal can be accessed at <https://longevity.veriben.net>. The new portal will provide all the same functionality as the old but will also allow for claims submissions and setting up an account with multiple TINs linked to one main account.

A screenshot of the Longevity Health provider portal login page. The page has a blue header with the Longevity Health logo and the text "Health Portal". The main content area is divided into two sections. The left section is for "Returning User Login" and contains fields for "Username*" (an email address), "Password*", and a "Forgot Password?" link. It also includes a "Show Password" checkbox and a "Login" button. The right section is for new users, with the heading "Are you new here?", a note about self-registration for website accounts, and a "Create a New Login Account" button.

Due to the TPA change, there are also claims, member appeals and grievances address changes. Please refer to the 2026 Quick Reference Guide posted on longevityhealthplan.com for details. Make sure you update internal systems & notify any staff that need to be aware of this change.