



Important Provider Notice for the Submission and Processing of Claims

EFFECTIVE December 1, 2021

Claim Submission Requirements

Longevity Health Plan (LHP) has published a Claims Policy in alignment with the Center for Medicare and Medicaid Services (CMS) guidance document and the [Medicare Claims Processing Manual](#). Providers should use either electronic submission to submit clean claims using 837 electronic format or CMS 1500/CMS-1450 (UB04) claim form.

Guidance for Providers when Submitting Claims

Claims can be sent to Longevity Health Plan via Paper Claim Image or Electronically via Electronic Data Interchange (EDI). All paper claims must be legible on an original red and white UB04 claim form and completed in its entirety.

All claims must follow timely filing guidelines based on CMS requirements or contractual agreements.

Paper Claims Submission Information

- Please submit all paper claims and appeals effective 06/15/23 to:

Longevity Health Plan

PO BOX 21063

Eagan, MN 55121

Electronic Claims Submission Information

State	EDI Payer ID
Colorado	LCO01
Florida	LFL01
Illinois	LIL01
Michigan	LMI01
New Jersey	LNJ01
New York	LNK01
North Carolina	LNC01

Important Numbers

State	Call Center (Previously known as Member & Provider Services)
Colorado	1-888-313-3609 (phone) 1-855-969-5877 (fax)
Florida	1-866-224-9499 (phone) 1-855-969-5877 (fax)
Illinois	1-888-886-9770 (phone) 1-855-969-5877 (fax)
Michigan	1-888-312-8825 (phone) 1-855-969-5877 (fax)
New Jersey	1-888-899-8490 (phone) 1-855-969-5877 (fax)
New York	1-888-885-7337 (phone) 1-855-969-5877 (fax)
North Carolina	1-888-585-1611 (phone) 1-855-969-5877 (fax)

Par Providers have the right to dispute a denied claim and Non-Par can file an Appeal if needed.

Fax

- Call Center: 855-969-5877
- Appeals & Grievance: 855-969-5853

Once a clean claim is received, providers should allow up to 30 days for claim processing from the date the claim was received by LHP. The CMS Claims Processing Manual can be used to determine requirements for a clean claim.

Please Note: This process is in alignment with CMS guidance.

www.longevityhealthplan.com