



## **Important Provider Notice for Changes to Facility Capitation Payments**

**EFFECTIVE April 1, 2023**

### **2023 Capitation Payment Changes**

On April 1, 2023, Longevity Health Plan (LHP) began using the Center for Medicare and Medicaid Services (CMS) Monthly Membership Report (MMR) as the official roster for capitation payments. These payments were made using the MMR as the member roster for April and May 2023.

Beginning in June 2023, LHP revert back to using the membership roster based on active enrollments rather than the MMR. As the MMR can sometimes be delayed with membership updates, any May members that were not reimbursed previously will be reimbursed on the June capitation check. Going forward, the active enrollment roster, pulled on or around the 10th of the month, will be used for capitation payments.

As membership enrollments and disenrollments are processed throughout the month, timing of these events may impact payment received for individual members. Reconciliation of overpayments and underpayments will be made on a quarterly basis – and will be communicated to facilities via capitation check details.

Additionally, beginning in April 2023, capitation payments are now processed via bill.com rather than vpay – which will allow Providers to log in and see details about their payments. Bill.com also allows for EFT/ACH funds direct deposit payment or payment via check.

### **Benefits of Capitation Changes to Providers**

These changes are being made to support you in the following areas:

- Increasing accuracy and timeliness of capitation payments
- Faster turnaround time for processing capitation payments for facilities
- Improved payment options for facilities

## Changes to the Provider Experience

We understand that over the past month you may have experienced capitation payment delays and/or limited payment information. Going forward, capitation payments will be made on a consistent monthly basis, and payment/membership details will be accessible via bill.com so that you can correctly apply the payment. These changes will enable us to be a better partner to you as we strive for consistency and accuracy in payments made to all providers.

- LHP has implemented a quarterly reconciliation process which will resolve recent membership additions/removals during the following quarter
- Monthly payments can now be made via EFT/ACH

In order to receive capitation payments via EFT/ACH, fill out the Request Form on page 3 of this document and return to your Market Vice President. When completing the form, please add your organization's billing address. Following processing, bill.com will send an account creation invitation via email, which will permit facilities to view payment details for each capitation payment.

**If you have additional questions, please contact your Market Vice President.**

EFT/ACH REQUEST FORM

**General Information:**

Requested Effective Date:

Provider Name:

Provider Contact Name:

Contact Phone #:

Contact Email:

Tax ID Number:

Billing/Pay to NPI:

**Bank Information:**

ACH Routing Number (ABA#):

Bank Account Number:

Bank Name:

Bank Address:

\*Effective no later than June 1, 2011 plans are prohibited from making payments for Medicaid covered items or services to any financial institution or entity, such as provider bank accounts or business agents, located outside of the United States, District of Columbia, Puerto Rico, the Virgin Islands, Guam, the northern Mariana Islands and American Samoa.

**Comments/Notes:**

Form Completed By:  Date:

(1) Minimum of 30 days is needed to process a request